

NCSS Benefit Schemes for NCSS Member Organisations
Civil Service Club Associate Membership

MEMBERSHIP FAQs

Q1 Who is entitled to apply for the Civil Service Club Associate Membership?

All full time staff of NCSS Full and Associate Member Organisations are eligible to apply for this membership.

Q2 What are the benefits of Civil Service Club Associate Membership?

As a member, you can enjoy the following benefits:

- Free supplementary membership for immediate parents, spouse and children (aged between 3 and 21)
- Free swimming pool access
- Members' only booking of sports facilities
- Members' rates for parking
- Members' birthday discount for Changi chalets
- Members' privileges through merchant discounts

CSC also organizes classes, workshop, travel programs and events for members. For more information, please visit www.csc.sg.

Q3 How can I be updated of the discounts and privileges being offered?

You can check the latest promotions, offers and privileges from:

1. Civil Service Club website at <http://www.csc.sg>
2. Bi-monthly newsletter - Fusion
3. Electronic bulletin - EyeCatcher

Q4 How much is the Civil Service Club Associate Membership fee?

The Membership subscription fee is at \$120 per annum (U.P for Associate membership \$360 per annum).

Q5 How do staff pay the fees?

Staff may make direct payment to CSC via AXS – Bills > Membership > Civil Service Club or via cheque. The crossed cheque is to be made payable to the Civil Service Club. The mailing address is: Civil Service Club, 60 Tessensohn Road, Singapore 217664. Attention: Membership Team.

Q6 Is there any supplementary card for this Civil Service Club Associate Membership?

Yes, you may apply supplementary card for your immediate parent, spouse and children (aged between 3 and 21 year old) with no additional subscription fee. However, a one-time admin fee of \$10 (per card) is required.

Q7 How do I sign up for the Civil Service Club Associate Membership?

You can sign up for the membership at www.csc.sg/Membership.

Q8 After I have applied for the Civil Service Club Associate Membership, how long will the processing take and when can I start to enjoy the member's rate and privileges?

The processing time for the application of the Civil Service Club Associate Membership is about 14 working days. Members can start using the clubhouses facilities upon receipt of their membership cards.

Q9 What should I do if I wish to terminate my membership subsequently?

You will be required to give 2 months' notice in writing to the Civil Service Club. Please note that there will be no refund for fees that are paid in advance.

Q10 If the membership is for annum, what if the staff resigns?

If the staff signs up for a 1-year or 2-year membership (paid upfront), and he/ she resigns from the organisation, he/ she will continue to enjoy the benefits till the membership lapses. CSC will validate the employment status when the membership is due for renewal.

Updated as at April 2018