



24 May 2018

NEW PRESIDENT AND VICE-PRESIDENT APPOINTED TO THE NATIONAL COUNCIL OF SOCIAL SERVICE

The Ministry of Social and Family Development today announced the appointment of Ms Anita Fam as the new President of the National Council of Social Service (NCSS) Board, and Ms Chan Chia Lin as its new Vice-President. Mr Phillip Tan has been re-appointed as Chairman of Community Chest. These appointments, made by Minister for Social and Family Development, Mr Desmond Lee, will be effective for a two-year term from 1 August 2018 till 31 July 2020. Ms Fam takes over from Mr Hsieh Fu Hua, who will complete his term as NCSS President on 31 July 2018.

2. NCSS is the umbrella body for more than 460-member Voluntary Welfare Organisations (VWOs) in Singapore. It provides leadership to VWOs by enhancing their capabilities, representing their interests, and serving as a bridge between the Government and the social service sector.

3. As key members of the current NCSS Board, Ms Fam, Ms Chan and Mr Tan have extensive experience in the social service sector. Fuller write-ups can be found in the Annex.

- Ms Fam, a former lawyer, is a full-time volunteer who is active in the areas of disability, palliative care, family, healthcare and mental health. She serves on the boards of various organisations and committees, including as Chairman of Assisi Hospice. Currently Elected Vice-President of NCSS, she led the Enabling Masterplan 3 Steering Committee and co-chaired the NCSS Social Service Sector Strategic Thrusts (4ST) Steering Committee.
- Ms Chan, currently Director of Holywell Private Limited, a private investment company, joined NCSS as a Board member in 2012. She has contributed considerable financial and professional expertise in advising the Board and leading the NCSS Investment Committee. Ms Chan has also volunteered in other VWOs such as HealthServe and has been a member of the national ElderShield review committee since September 2016.
- Mr Tan's involvement as a volunteer with NCSS started in 1983. He has since contributed in various committees, and will complete his term as Appointed Vice-President of NCSS on 31 July 2018. He will continue as Chairman of Community Chest, which saw him leading significant efforts to encourage giving through the Care & Share Movement and Share as One initiative. Mr Tan is currently the Chief Financial Officer of Citystate Capital Asia Pte Ltd.

4. Mr Hsieh, who joined the NCSS Board in 2012, is currently serving his third term as President. During his 6-year tenure, Mr Hsieh led NCSS in transforming the social service sector to better serve unmet needs, by developing the sector's organisational and service delivery capabilities. Under his leadership, NCSS focused on building the human capital, capability and capacity of VWOs. Some of these initiatives include a branding campaign to enhance the sector's value proposition as a career of choice, strengthening training to meet the social service workforce's needs, and the launch of the People Practice Consultancy programme to help VWOs improve their human resource practices.

5. Mr Hsieh also led the sector in broadening partnerships beyond traditional social service partners, to tap on a wider base of resources and ideas for the sector. With leaders from the people, public and private sector, NCSS developed the Social Service Sector Strategic Thrusts (4ST), NCSS's vision for Singapore's social services for the future. NCSS also embarked on an evidence-based approach to identify and meet social needs, which seeded the development of public education campaigns such as "See The True Me", and provided the basis for its recommendation to the Enabling Masterplan 3 to give added focus to the needs of caregivers. Guided by Mr Hsieh, NCSS has also been at the forefront of serving the needs of Persons with Mental Health Issues, by advocating for and supporting their employment through the Project H.I.R.E and the Peer Support Specialist initiatives and by stepping up support to VWOs serving this cause.

6. Acknowledging Mr Hsieh's efforts, Mr Desmond Lee said, "I would like to express my appreciation to Mr Hsieh Fu Hua for his dedication and contributions to NCSS and the social service sector over the years. He has laid a strong foundation for the new Board to build on, to aid NCSS and the sector in meeting increasingly complex social needs."

7. "I would also like to thank Ms Anita Fam, Ms Chan Chia Lin and Mr Phillip Tan for taking up their respective appointments. Their passion to help the less advantaged, their experience in the social service sector, and their individual professional expertise put them in good stead to lead NCSS and its member VWOs."

8. NCSS will hold its Annual General Meeting on 24 July 2018. Following which, the full list of the new NCSS Board members for the next two-year term, comprising Ms Fam, Ms Chan, Mr Tan, and other appointed and elected members, will be published on the NCSS website.

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ANNEX

New NCSS Board Members (effective 1 August 2018)

Ms Anita Fam

Ms Fam, a former lawyer, has been a full-time volunteer since 2000 in the areas of disability, palliative care, family, healthcare and mental health. She is currently Elected Vice-President of NCSS as well as the Chairman of Assisi Hospice.

A Justice of the Peace, Ms Fam serves on the boards of the Board of Visiting Justices, Lien Foundation, SAS Foundation, and the Tote Board, as well as the Institute of Mental Health Institutional Committee and SG Cares Steering Committee. She also chaired the Enabling Masterplan 3 Steering Committee, and was co-chair of the NCSS Social Service Sector Strategic Thrusts (4ST) Steering Committee.

Ms Chan Chia Lin

Ms Chan joined the NCSS Board as a Board member in 2012. Previously Executive Director and Chief Investment Officer of Fullerton Fund Management Company and currently Director of Holywell Private Limited (a private investment company), she has contributed her considerable financial and professional expertise in advising the Board and leading the NCSS Investment Committee.

Ms Chan has also volunteered in other VWOs such as HealthServe. In addition, she has been a member of the national ElderShield review committee since September 2016, and serves as the chairman of its government administration sub-committee.

Mr Phillip Tan

Mr Tan's involvement as a volunteer with NCSS started in 1983, when he served as Chairman of the Budget and Allocation Committee for the Elderly. He had contributed in various committees and the Board, including as Chairman of the Care & Share @SG50 (MSF) Steering Committee. He will complete his term as Appointed Vice-President of NCSS on 31 July 2018.

He is concurrently Chairman of the Community Chest and will continue in this role. Under his charge, the Community Chest led the Care & Share Movement which raised \$1.3 billion in just over two years. Mr Tan has also led the Community Chest in rallying corporate donors to give more sustainably and holistically through the Share as One initiative, and enhanced public education efforts to nurture the future generations of givers.

In addition to NCSS, Mr Tan also serves with several non-profit organisations, including as Chairman of the Inmates' Family Support Fund, Chairman of the Board of Visiting Justice, Advisor of the Yellow Ribbon Fund and Board member of the Tsao Foundation. He is currently the Chief Financial Officer of Citystate Capital Asia Pte Ltd.